

Pathways to support for families in Edinburgh

City wide routes	Support for...	Support with...	Can families access directly?	Professional routes...	Contact and support queries...
Support Websites	An initial exploration of local supports should be carried out when considering the most appropriate support for a family. Supports for parents/carers and families www.edinburgh.gov.uk/supportforfamilies Email: supportingparentsandcarers@edinburgh.gov.uk Supports for children and young people www.edinburgh.gov.uk/wellbeing_ Financial Support www.edinburgh.gov.uk/costofliving_				
EDAN Hub	0-25 with disabilities or neurodivergent and their Parents/Carers	Wide range of needs related to disability and neurodiversity	Yes: book a ‘Next Steps’ appointment or other support via webpage EDAN Hub services The Yard or call 07526 565672	Email or book sessions with families via: EDAN hub services The Yard	Enquiries@edanhub.scot 07526 565672
TAC (Team around the Community)	Young people and families in the Liberton, Gracemount and Craigroyston Learning Communities	Wide range of needs at the early intervention stage	Yes: via Teamaroundthecommunity@edinburgh.gov.uk or Parents/carers can speak to their child’s school and ask them to connect with TAC.	Complete the referral form and submit via Teamaroundthecommunity@edinburgh.gov.uk	Teamaroundthecommunity@edinburgh.gov.uk
SPA (Single Point of Access)	For children/young people and families experiencing wellbeing and mental health challenges.	Access to identified community mental health supports. ND assessments/non-urgent CAMHS/P1 ID assessment requests	Not currently	Schools, Health Visitors and Social Workers can submit a Request for Assistance (RfA) form. Inclusion Hub or email spa@edinburgh.gov.uk	spa@edinburgh.gov.uk
Umbrella Hubs	0-18 and Parents/Carers	A range of ‘whole’ family supports. Suitable for families who do not meet the threshold for Social Work Intervention.	Yes, through ‘pop ups’ via ‘Umbrella Hub pop ups’ or call 08000 28 22 33 Live webchat at www.childrenfirst.org.uk	Professional Support and Advice Line can be accessed via 0131 529 2246 and 07926684270. Operating Monday to Friday 9am until 4pm from 1 st September 2025.	efsp@edinburgh.gov.uk
Social Care Direct	Request for Children and Families Social Work Services. Child Protection Concerns. Pre-birth to 18 (if still in school). Families and professionals can access via 0131 200 2324, cf.socialcaredirect@edinburgh.gov.uk or online form Ask Social Care for advice - The City of Edinburgh Council				